



## Understand and adopt HR Best Practices

Explore how and why key markets differ, learn best practices in recruitment, training, retention and developing incentive programs, and the do's and don'ts of execution.



### Course Outline

1. Why volatility is good for some – with case studies – and how to be a winner .
2. How to build a culture that will recruit and train the best – do's and don'ts.
3. How to identify skill gaps and build effective multi-channel training – classroom, internet, other channels.
4. How to understand and deploy the levers of staff retention, including non-financial recognition.
5. Why incentives should be structured differently in Asia, how to do it, with examples and tools.
6. How to align KPIs to the real needs of your situation.
7. How to manage upward and campaign for change.

### How we work

- We offer a **free introductory 2-hr session** at your offices, outlining courses and key content
- We tailor 1-2 day workshops to your requirements
- We provide individual coaching upon request
- We are recognized for Quality Case Studies

### About ACG

**ACG Global** was founded in Singapore in 1998. We help major companies and their executives understand and navigate the markets of Asia, strengthen strategic leadership and communication, drive growth, and reduce risk.

### Simon Littlewood



**Simon Littlewood**, alumnus of New College Oxford, set up ACG in 1998. Clients include many of the world's leading companies. He also comments on Asia business and economics for BBC TV and Radio ,and writes for Singapore Business Review and Global Finance Magazine (NY).

### ACG Resource Development Courses



Understand and Manage Cultural Diversity



Build an Effective Sales Organisation



Understand and adopt HR Best Practices



Reduce Risk and Accounts Receivable



Assure Effective Execution



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